

## LIMITED LIFETIME ALUMINUM FENCE WARRANTY

### WHO IS COVERED AND FOR HOW LONG:

- Single-family residential properties owned by individuals – Twenty (20) years, transferrable once by original purchaser homeowner to the next homeowner provided that notice in writing of such transfer is given to SLEEKFENCE within 60 days of transfer of ownership of the property
- Corporately owned or commercial properties – Ten (10) years

### WHAT OUR WARRANTY COVERS:

- SLEEKFENCE warrants to the original purchaser (and in the case of privately owned single-family residential property, the next owner of that property) that all aluminum fencing materials and powder coat finishes will be free from defects for the entire duration of the warranty period which takes effect on the date of purchase of the product.
- SLEEKFENCE warrants the product against peeling, cracking, rotting, warping, separating, splintering, corrosion, rusting or any abnormal discoloration/fading under the full range of normal seasonal weather conditions.

### WHAT OUR WARRANTY DOES NOT COVER:

- Products which have been painted, varnished or coated over our original finish.
- Damage to powder coat finish and aluminum fence material by hard water or chemicals in sprinkler systems resulting from sprinklers not being directed away from our fence, or resulting from exposures to chemicals, atmosphere and elements beyond normal weathering including use of chemical to clean, or any other improper cleaning method employed.
- Damage resulting from impact of any physical object whatsoever or soil, green waste or any other debris, waste or other material piled up, built up, leaning or stacked against the fencing.
- Damage resulting from fencing being used as a retaining wall, water diverter or water management.
- Improper storage or handling, incorrect installation, use or attachment of other aluminum products and/or related accessories that are not manufactured, supplied, authorized or recommended by SLEEKFENCE.
- Damage caused by events including but not limited to; impact of foreign objects, animals, fire, earthquake, flood, lightning, hail, hurricane, tornado or other casualty or act of God; movements, distortion, collapse or settling of ground or structure on which the fence is installed.
- Costs associated with removal/disposal of faulty product, or reinstallation of replacement product. Please see your installation company's warranty, if applicable.

### HOW YOU SUBMIT A WARRANTY CLAIM:

Contact SLEEKFENCE by filling out our [Warranty Claim Webform](#). You will be required to enter your original order number, upload photos of the defective product along with providing a clear written description of the concerns or defects. If you do not have the ability to fill out our webform, please call our support team at (855) 875-0855 and we will gladly discuss options.

### HOW WE RESOLVE A WARRANTY CLAIM:

If it is determined by SLEEKFENCE, in its sole discretion, the product has a manufacturer defect in material, SLEEKFENCE will replace with new or equivalent products or refund the amount paid by the original purchaser. If the product is discontinued, SLEEKFENCE will replace the product with a product in comparable current market quality and price range.

In the event of a replacement under the terms of this warranty, the original warranty shall apply to the replacement product and will extend for the balance of the warranty period in effect at the time the product proved defective.

SLEEKFENCE DOES NOT MAKE ANY WARRANTY OTHER THAN THAT STATED ON THE FACE HEREOF. IN NO EVENT WILL SLEEKFENCE NOR ANY OFFICER, DIRECTOR, EMPLOYEE, AGENT, LICENSOR, CONSULTANT, SUPPLIER AND REPRESENTATIVE OF SLEEKFENCE BE LIABLE FOR ANY INJURY, LOSS, CLAIM, DAMAGE, OR ANY SPECIAL, EXEMPLARY, PUNITIVE, DIRECT, INDIRECT, INCIDENTAL OR CONSEQUENTIAL DAMAGES OF ANY KIND (INCLUDING BUT NOT LIMITED TO LOST PROFITS OR REVENUE OR FAILURE TO REALIZE EXPECTED SAVINGS) WHATSOEVER, WHETHER BASED IN CONTRACT, TORT (INCLUDING NEGLIGENCE), STRICT LIABILITY OR OTHERWISE, WHICH ARISES OUT OF OR IS IN ANY WAY CONNECTED WITH ANY USE OF SLEEKFENCE'S PRODUCTS OR OTHERWISE ARISING IN CONNECTION WITH SLEEKFENCE'S PRODUCTS EVEN IF ADVISED OF THE POSSIBILITY OF INJURY, LOSS, CLAIM OR DAMAGE.